

PressReader FAQ

About PressReader

Q1: What is PressReader?

A1: PressReader is a third-party digital platform that provides Members with access to a diverse selection of publications from around the world.

Q2: How many publication categories are there on PressReader?

A2: There are over 20 publication categories available on the platform, including Art, Business & Current Affairs, Design, Fashion, News, and Travel & Culture.

Q3: What publications are available on PressReader?

A3: PressReader offers newspapers and magazines from around the world, featuring both international and regional titles.

Q4: Are back issues of publications available on PressReader?

A4: Yes, PressReader offers access to back issues of many publications, depending on the publisher's arrangement.

Q5: How often is the content on PressReader updated?

A5: It depends on the publications and their publishers. Some magazines, for example, may be issued monthly, quarterly or yearly. Most newspaper are updated daily, allowing Members to access the latest news.

Q6: Can Members request publications not available on the PressReader platform?

A6: PressReader provides access to a diverse selection of publications from around the world. However, the availability of specific publications is subject to PressReaders' licensing agreements with publishers, an external service provider. Therefore, the Clubhouse has no control over the publications available on the PressReader platform.

Q7: Why are certain publications (e.g., SCMP) not available on the PressReader platform?

A7: The availability of publications on the PressReader platform is governed by licensing agreements between PressReader and individual publishers. The Club does not have control over which publications are accessible on the PressReader platform, and these may vary from market to market depending on local agreements, and publisher business models.

Q8: Does the Clubhouse accredit the titles available on PressReader?

A8: The Clubhouse does not accredit or have control over the titles available on the PressReader platform. PressReader is an independent third-party service provider, and the selection of publications offered is determined solely by PressReader. The Clubhouse provides Members with complimentary access to the PressReader platform but does not curate or approve the content catalogue.



Accessing the platform

Q9: Is this a new service for Members?

A9: This is a new service that provides Members with complimentary digital access to a wide selection of newspapers, magazines and other publications on their personal devices when visiting The Hilltop in The Valley, Sha Tin Clubhouse and Beas River Country Club. The service is provided by an external provider.

Q10: Where is this service available?

A10: This service is available at The Hilltop in The Valley, Sha Tin Clubhouse and Beas River Country Club.

Q11: Who can access the PressReader platform?

A11: The PressReader platform is available to all Members and their guests when visiting the Clubhouses. However, for Members or guests under the age of 18, parental discretion is advised when accessing the platform.

Q12: When is this service available?

A12: This service is available from 1 November 2024 until further notice.

Q13: Do Members have to pay to access the PressReader platform?

A13: No, it is a complimentary service provided to Members and their guests when they are at The Hilltop in The Valley, Sha Tin Clubhouse and Beas River Country Club.

Q14: How can Members access the PressReader platform?

A14: Members can access PressReader by scanning a QR code displayed in the Clubhouses. After scanning the QR code, Members can choose to browse publications on the PressReader website or download the PressReader mobile app.

Q15: Do Members need to create a PressReader account?

A15: Members do not need to create an account to access the PressReader platform.

Q16: What is the benefit of creating a PressReader account?

A16: A PressReader account allows Members to save publications, track reading history, receive notifications for new issues, and get personalised recommendations based on their interests.

Q17: How can Members create a PressReader account?

A17: Members can create a PressReader account using their email address, or by signing in with their Google, Facebook, or Apple accounts.



Q18: Do Members need to download the PressReader mobile app to access the PressReader platform?

A18: Members do not have to download the PressReader mobile app but can choose to browse PressReader on the website.

Q19: Where are the QR codes displayed in The Hilltop in The Valley?

A19: The QR codes are displayed near the magazine racks in the following areas:

Happy Valley New Clubhouse:

- Taxi Stand (1/F);
- Concierge (1/F);
- Stables (1/F);
- Swimming Pool Deck (3/F);
- Gym Lobby (5/F);
- Sprinkles (6/F);
- The Rock (7/F);
- Private Reserve (8/F).

Happy Valley Old Clubhouse:

- Concierge (G/F);
- Reading Room (1/F);
- The Gallop (2/F);
- Reception Area, Changing Room (3/F);
- Hilltop Lounge (4/F);
- Six Furlong Restaurant (4/F).

(Please note that the locations of the QR codes are subject to change. For the most up-to-date information, please contact our Clubhouse staff.)

Q20: Where are the QR codes displayed in the Sha Tin Clubhouse?

A20: The QR codes are displayed in the following areas:

- Recreation Area (1/F);
- Ladies' Purse (2/F);
- Gym (2/F).

(Please note that the locations of the QR codes are subject to change. For the most up-to-date information, please contact our Clubhouse staff.)

Q21: Where are the QR codes displayed in the Beas River Country Club?

A21: The QR codes are displayed in the following areas:

- Chalets;
- Pool Changing Room;
- LEVADE
- The Old Clubhouse Restaurant and Bar;
- Horseshoe Grill.

(Please note that the locations of the QR codes are subject to change. For the most up-to-date information, please contact our Clubhouse staff.)

Q22: Is there any time restriction for accessing the PressReader platform?

A22: Each session to access the platform lasts for six hours.



Q23: Can Members read PressReader content offline?

A23: If Members access the PressReader platform via the mobile app, they can download their selected publications to their personal devices for offline reading.

Q24: How can Members access PressReader with a laptop?

A24: Members can access PressReader with a laptop by either obtaining the branch link from our Clubhouse staff or scanning the QR code displayed at the Clubhouses, which allows them to share the link from their personal device to their laptop.

Q25: Can Members access PressReader from multiple devices?

A25: Yes, Members can access PressReader from multiple devices. However, downloaded content and publication preferences may not transfer between devices.

Q26: Do Members need to connect to the Clubhouse WiFi to access PressReader?

A26: No, Members can access the PressReader platform using either the Clubhouse WiFi or their own mobile data connection.

Q27: Will the digital copies replace the existing physical publications in the Clubhouses?

A27: No, PressReader will not replace the current physical magazine and newspaper offerings in the Clubhouses. Members are provided with options accessing to global publications digitally.

Q28: Will Member's personal information be shared with third parties?

A28: The Clubhouses do not collect or store any of Members' personal data via PressReader. All data collected and processed is done by PressReader and is subject to their privacy policy.

Q29: What personal data of Members will be collected from the PressReader platform?

A29: The platform records information from Members' browser, such as their IP addresses, their computer or device's name, mobile device IDs, and location information derived from GPS. Please review PressReader's privacy policy to understand how your data is used and protected here: https://care.pressreader.com/hc/en-us/articles/205818089-Privacy-Policy#About_This_Policy.

Q30: If Members have any questions or issues, who should they contact?

A30: For technical questions regarding access to the PressReader platform in the Clubhouses, please contact our Clubhouse staff for assistance. For general feedback or inquiries about the service, please contact our Membership Services Hotline at 1812.

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