

FAQ

1. My child has registered with the Club and does not hold a membership card. Which card should I choose?

Option 1: The MCID is an identification card offered/applicable to Members' children of any age up to 21# years old to enjoy greater ease and convenience when participating in the Club's programmes. It does not come with signing rights. Children may enjoy an opt-in benefit of a HK\$300 spending allowance, if granted by the Principal Member. This allowance is loaded on to a smart wristband issued upon check-in and can be used on days children attend programmes.

Option 2: The Supplementary Card issued by Hang Seng Bank is offered/applicable to children aged 8 – 21#. It comes with individual signing rights at designated venues.

2. What are the major differences between MCID and Supplementary Card?

	MCID	Supplementary Card
Eligibility	Any aged up to 21	Aged 8 - 21
Annual Fee	Nil	HK\$120 per year per child (Full Members and Corporate Nominees)
Fee	<ul style="list-style-type: none"> To participate in the Club's programmes No signing rights, but can enjoy HK\$300 daily spending limit granted by Principal Member while attending the Club's programmes 	<ul style="list-style-type: none"> To participate in the Club's programmes Signing Rights at designated Clubhouse facilities.

3. Can my child hold an MCID and Supplementary Card at the same time?

No, an MCID and Supplementary Card cannot be held at the same time. Members' children who are aged 8 or above may choose to upgrade from MCID to the Supplementary Card, if necessary. The MCID will be invalidated automatically upon activation of the Supplementary Card. Unlike the Supplementary Card, MCID is an identify card and does not confer privileges that grants the holder signing right at eligible venues.

4. I have not registered my child under my membership account, how can I apply for an MCID/ Supplementary Card?

Please register by submitting the completed Children Card Registration Form together with his/her birth certificate copy and a current passport photo (if the applicant is 8 years old or above).

5. If my child is currently holding a Supplementary Card, what new benefits shall I gain from it?

If your child is aged 18 or above and yet to opt-in to the Racecourse Signing Rights, you may consider to do this now in order for your child to enjoy the signing rights and privileges to make table reservations and bring guests to designated venues of the Member's Enclosure at the Racecourses and Sha Tin Clubhouse during race meetings.

6. When can I expect to receive the MCID or Supplementary Card after submitting the Registration Form?

For the MCID, it will be delivered to you within 2 weeks after receiving your completed Registration Form with necessary documents.

For the Supplementary Card (an affinity card issued by Hang Seng Bank), an Application Form for Supplementary Card will be sent to you within 2 weeks after receiving your completed Registration Form with necessary documents.

7. Am I required to submit my child's photo when applying for an MCID or Supplementary Card?

For children aged 8-21#, you are required to submit a recent passport photo for MCID or Supplementary Card issuance. For children aged below 8, this is not necessary.

8. If I am not going to apply for an MCID or Supplementary Card at this moment, can my child continue to attend the Club's programmes?

From 1st March 2021 onward, Members' children will be required to present either an MCID or Supplementary Card when attending the Club's programmes.

9. What is the benefit to Members' children in holding an MCID?

MCID cardholders are eligible to participate in the Club's programmes, and they may also enjoy a HK\$300 daily spending limit granted by the Principal Member on days they attend the Club's programme

10. How does an MCID cardholder get a wristband when attending a Club programme?

A wristband will be issued to MCID cardholders upon request when checking in the Club's programmes. The wristband needs to be returned to the Recreation Counter before leaving the Clubhouse.

11. Can an MCID cardholder use the Club's facilities on his/her own?

An MCID cardholder with a HK\$300 daily spending limit is allowed to use Club facilities on his/her own on days they attend the Club's programmes. Otherwise, he/she is required to be accompanied by an adult Member while using Club facilities (and no guest charge will be applied).

12. Can the daily spending limit for an MCID cardholder be adjusted or increased? How can I know what my child is spending?

The daily spending limit of HK\$300 is not adjustable. The actual amount will be debited to the Principal Member's account after the child's consumption at the designated venues on days when he/she attends Club programmes. Hard copy receipt will be issued to MCID cardholder after consumption.

13. Am I required to return the card once it expires?

MCID cards are applicable to Members' children up to 21# years old. They must be renewed when the MCID cardholder reaches 8, 14 and 18 years old.

Cards do not need to be returned, as they will be automatically deactivated in the system upon renewal or when the MCID cardholder turns 21# years old.

14. Is there any charge for loss and replacement of MCID or if my child wants to change the MCID card design?

Any time you need to re-issue an MCID card, a replacement fee of HK\$50 will be debited to your membership account-SAT.

#The card will expire at the end of the birthday month when the cardholder turns 21.